



## Ethernet MeterBus Converter (EMC-1) Firmware

It is important to ensure that you are using the most up-to-date firmware with your EMC-1 device to take advantage of the latest features and improvements. You can upgrade your EMC-1 firmware by following the two steps below:

1. Access the latest firmware file by navigating to the **EMC-1 Support page**:  
[http://support.morningstarcorp.com/search/?document\\_section=&search\\_product=4475](http://support.morningstarcorp.com/search/?document_section=&search_product=4475)  
Then click the “Software” tab and click the download link.

The screenshot displays the Morningstar support website interface. On the left, there is a sidebar with a 'Rating' section containing three radio buttons for 'Most Viewed (513)', 'Highest Rated (101)', and 'What's New (21)'. Below this is a 'Product Info' section with three radio buttons: 'Product Library' (checked), 'Product Category', and 'Product Name' (checked), followed by a 'SureSine' option. The main content area features a top navigation bar with tabs for 'DOCUMENTS', 'TECH NOTES', 'SOFTWARE' (circled in red), 'TRAINING', 'CAD FILES', and 'CORPORATE'. Below the navigation bar is a table listing search results. The first result is 'EMC-1 Firmware Update', with columns for Title, Type (application/zip), Language (English), Date (04.24.2019), Version (v10 build 1), and Rating (5 stars). A download icon is visible next to the result. Below the table, there is a section for 'EMC-1 Firmware Update' with a download icon and a description. The description states: 'This is the latest firmware update for the EMC-1. Update instructions are included with the download. This firmware update contains all fixes to date. Only the latest firmware update needs to be programmed into the EMC-1.' A 'Related:' section on the right lists 'Ethernet Meterbus Converter'.

2. View the video in the link below and follow the instructions to complete your firmware upgrade:  
<https://www.youtube.com/watch?v=VMN5iO62JQs>

If you have any issues with your EMC-1 firmware upgrade you can contact Morningstar Technical Support at [www.support.morningstarcorp.com](http://www.support.morningstarcorp.com).